

## Container Details

### 1. Purpose

This function allows viewing the particulars and “In and Out” history of a container.

### 2. How To Invoke

- Logon to the system by clicking the “Logon” button next to the label “Authorized Customers” in the main page of Customer E-Services.
- After logging on, click the item “Authorized Customers” in the menu bar.
- Click the item “Container Details” in the pull-down menu of “Authorized Customers”.

| Authorized Customers             |
|----------------------------------|
| <b>Enquiries</b>                 |
| ● <b>Container Details</b>       |
| ● Vessel Operations Enquiry      |
| ● Liner Enquiry                  |
| <b>Reports</b>                   |
| ● Container Inventory Report     |
| ● Transaction Report             |
| ● Vessel Schedules Report        |
| ● Terminal Departure Report      |
| ● Reefer Container Status Report |
| <b>Administration</b>            |
| ● Password Maintenance           |

### 3. Usage Guide

#### Viewing Container Particulars

- Enter the container number.



The screenshot displays the River Trade Terminal website interface. At the top left is the RTT logo and name. To the right are links for '繁體', '简体', 'Site Map', and 'Print'. Below these are 'Home', 'Contact Us', 'Logout', and 'User: USER01'. A navigation bar contains 'Authorized Customers', 'Transportation Companies', 'General Enquiries', and 'Download Area'. The main content area is titled 'Container Details' and features a 'Container No.:' label followed by an input field, and three buttons: 'Submit', 'Reset', and 'Exit'. On the left side of the main area, there are links for 'Main Info' and 'History'.

- Click “Submit” button to retrieve content of the container record.
- Record of in-yard or pre-advised nature will be shown if found. Otherwise, container record with the latest out date will be shown.
- Click “Reset” button to reset the entries.



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[Home](#) | [Contact Us](#) | [Logout](#) | User: USER01

[Authorized Customers](#) | [Transportation Companies](#) | [General Enquiries](#) | [Download Area](#)

### Container Details

Container No.:  [Submit](#) [Reset](#) [Exit](#)

**Main Info**  
 ISO Code: 2200      SzTyHg: 20GP86      Empty /Laden: **Laden**  
 Condition: AV      Customer: TOP      Liner: TOP  
**History**  
 Service: STSR      GW (kg):      Reefer Set Temp:  
 DG IMCO:      B/L No.:      S/O No.:  
 C&E Container Hold: N      C&E Vessel Hold: N      Dutiable: N  
 Release No.:      C&E No.:      Seal No.:  
 Oversize (L/W/H)(cm): --/--/--  
 HOT BOX: N  
 In Date (dd/mm/yyyy hh:mm): 11/01/2010 12:34  
 In Voyage:  
 Out Voyage: [T10012202](#)  
 Location: **Already Out**  
 Appt. Date/Time:  
 (dd/mm/yyyy hh:mm)

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- If the “In Voyage” and/or “Out Voyage” are shown as hyperlink, details of containers are available for enquiry. By clicking the hyperlinks, a new Internet Explorer window will be brought up showing container records of the corresponding voyage.



[繁體](#) [简体](#) [Site Map](#) [Print](#)  
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[Authorized Customers](#) | [Transportation Companies](#) | [General Enquiries](#) | [Download Area](#)

### Vessel Operations Enquiry

RTT Voyage:       ETB Date:       From:       To:   
(dd/mm/yyyy hh:mm)

[Submit](#) [Reset](#) [Exit](#)

TOP STAR / TSTAR / Total Moves (Discharge/Loading) : 0/1      [Schedule & Status](#)      [Job Summary](#)  
 Voyage: T10012202

| No. | Container No.               | Liner | SzTyHg | Empty/<br>Laden | Status      | Date In<br>(dd/mm/yyyy hh:mm) | Date Out<br>(dd/mm/yyyy hh:mm) | In Type | Out Type                |
|-----|-----------------------------|-------|--------|-----------------|-------------|-------------------------------|--------------------------------|---------|-------------------------|
| 1   | <a href="#">TOPU1001223</a> | TOP   | 20GP86 | Laden           | Already Out | 11/01/2010 12:34              | 13/01/2010 13:47               |         | TOP STAR<br>(T10012202) |

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## Viewing Container History

- After retrieving the container record, click “History” hyperlink will bring up the “In and Out” records of the container in the past 30 days.
- Click “Details” hyperlink to bring up a page showing details of past container record.
- Click “Return” button or “Main Info” hyperlink to return to main page.



The screenshot shows the River Trade Terminal website interface. At the top left is the RTI logo and name. On the right, there are language selection buttons (繁體, 简体), Site Map, and Print. Below these are navigation links: Home, Contact Us, Logout, and User: USER011. A menu bar contains: Authorized Customers, Transportation Companies, General Enquiries, and Download Area. The main content area is titled "Container Details - History" and displays the following information:

Container No.: TOPU1001223

| Date In<br>(dd/mm/yyyy hh:mm) | Date Out<br>(dd/mm/yyyy hh:mm) | In Type | Out Type             |                         |
|-------------------------------|--------------------------------|---------|----------------------|-------------------------|
| 11/01/2010 12:34              | 13/01/2010 13:47               |         | TOP STAR (T10012202) | <a href="#">Details</a> |

The transaction history of last 30 days is shown.

Buttons: [Return](#), [Exit](#)

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