

Container Landing and Hot Box Status Enquiry

1. Purpose

This function allows viewing arrival schedule of containers.

2. How To Invoke

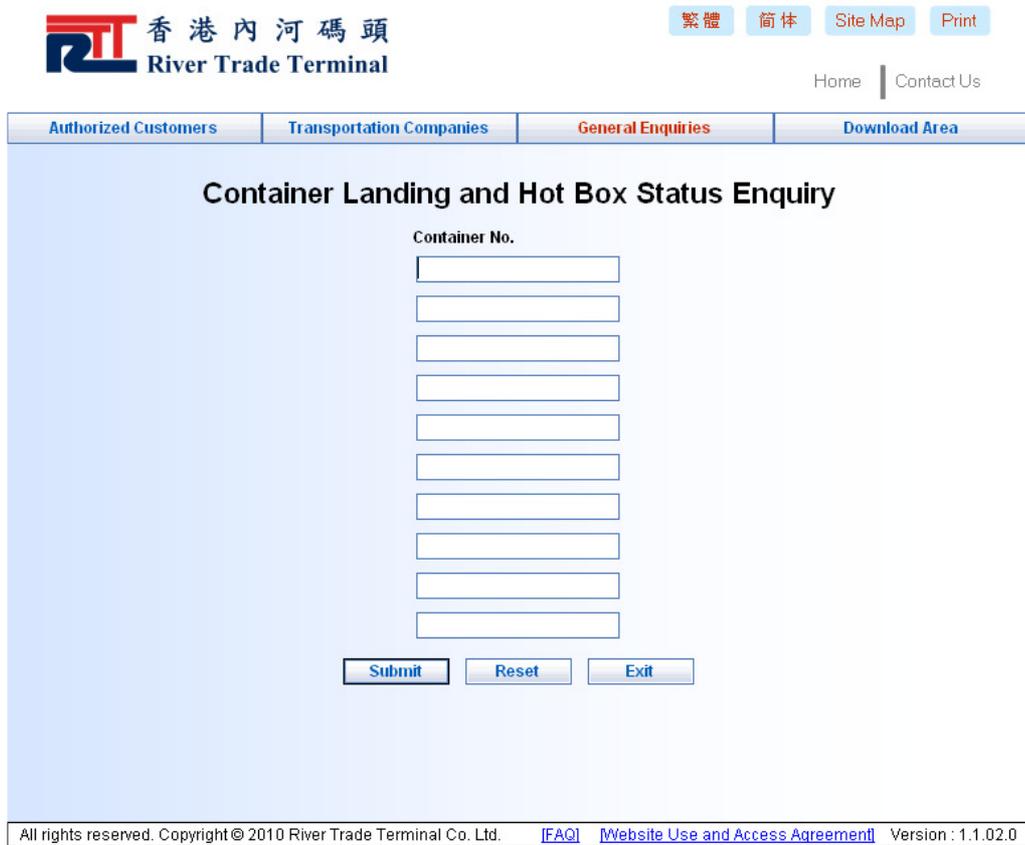
- Click the “Menu” button next to the label “General Inquiries” in the main page of Customer E-Services or click the item “General Enquiries” in the menu bar.
- Click the item “Container Landing and Hot Box Status Enquiry” in the pull-down menu of “General Enquiries”.



The screenshot displays the Customer E-Services website. At the top left is the RTI logo and the text '香港內河碼頭 River Trade Terminal'. To the right are language options: '繁體', '简体', 'Site Map', and 'Print'. Below these are 'Home' and 'Contact Us' links. The main content area features a blue sidebar with a 'Customer E-Services' logo and a menu. The menu items are: 'Logon Authorized Customers', 'Logon Transportation Companies', 'Menu Empty Container Pick Up and Return Enquiry', 'Menu **Container Landing and Hot Box Status Enquiry**', and 'Menu Vessel Schedule Enquiry'. The 'Container Landing and Hot Box Status Enquiry' item is highlighted in red. To the right of the menu, there are sections for 'Authorized Customers', 'Enquiries' (with a description: 'Details Enquiry allows user to inquire container information such as empty, condition and the container in/out transaction records.'), and 'Reports' (with a description: 'Container Inventory Report allows user to generate reports on active container inventory information in details.').

3. Usage Guide

- Enter the container numbers.
- A maximum of ten container numbers can be entered at any one time for inquiry.
- Click “Submit” button to retrieve container arrival particulars.
- Click “Reset” button to reset the entries.




香港內河碼頭
River Trade Terminal

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Container Landing and Hot Box Status Enquiry

Container No.

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- Containers are classified into three categories and are shown one by one. The table below summarizes the classification,

Category	Description
In Yard	Containers have in-date and location.
Discharging	Containers do not have location but corresponding discharging voyage ATO is set.
Not Yet Arrived	Pre-advised containers do not have location and corresponding discharging voyage ATO is not set.

- Click “Return” button to return to the page for entering container numbers.



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Successful Enquiry

Not Yet Arrived

Container No.	SzTyHg	Vessel Booking / Arrival Time (dd/mm/yyyy hh:mm)	Hot Box	C&E No. (Container Hold)	C&E No. (Vessel Hold)	Dutiable
TOPU10012205	20GP86	11/01/2010 12:34'	N			N

* - Please contact shipping company for vessel arrival time.

Return
Exit

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