Download Area

1. Purpose

This function allows downloading frequently used documents and user manuals.

2. How To Invoke

➢ Click the "Menu" button next to the label "Download Area" in the main page of Customer E-Services or click on the "Download Area" in the menu bar.

➢ Click option "Forms" or "User Manuals" to open up the page for downloading forms or user manuals respectively.

3. Usage Guide

3.1 Forms

➢ In the "Forms" web page, click on the corresponding hyperlink of available documents to download.

3.2 User Manuals

➢ In the "User Manuals" web page, click on the corresponding hyperlink of available documents to download.