

解鎖用戶帳號

1. 功能簡介

此功能讓認可客戶解鎖被鎖定帳號。

2. 開啟功能

- 在系統驗證客戶登入過程中，當發現帳號已被鎖定，便會顯示“解鎖用戶帳號”連結。
- 點擊“解鎖用戶帳號”連結。



The screenshot shows the River Trade Terminal website interface. At the top left is the RTT logo and name. On the top right, there are language options (English, 简体), a '網頁指南' (Website Guide) link, and a '列印' (Print) button. Below these are '主頁' (Home) and '聯絡我們' (Contact Us) links. A navigation bar contains '認可客戶' (Recognized Customer), '運輸公司' (Shipping Company), '公眾查詢' (Public Enquiry), and '下載區' (Download Area). A red error message banner reads '錯誤：帳戶已被鎖。' (Error: Account is locked). Below this is the '認可客戶登入' (Recognized Customer Login) form with fields for '公司' (Company) containing 'TOP', '用戶名稱' (Username) containing 'USER01', and '密碼' (Password) shown as dots. A blue link '解鎖用戶帳號' (Unlock User Account) is positioned below the password field. At the bottom of the form are '送出' (Submit) and '重設' (Reset) buttons. The footer contains copyright information: '版權所有不得翻印 © 2010 香港內河碼頭', links for '[常見問題]' (FAQ) and '[網站使用及進入協議]' (Website Usage and Access Agreement), and the version number '版本 : 1.1.02.0'.

3. 使用指南

- “公司”和“用戶名稱”欄內已自動被填上於“認可客戶登入”網頁輸入過之資料。
- 在“登記電郵地址”欄內輸入已登記之聯絡電郵地址。
- 所輸入字母的大小寫將被區分。
- 按“送出”鍵，要求解鎖用戶帳號。
- 按“重設”鍵，可清除當前所有輸入的選項以便重新輸入。



The screenshot shows the RTT River Trade Terminal website interface. At the top left is the RTT logo and the text '香港內河碼頭 River Trade Terminal'. To the right are language options: 'English', '简体', '網頁指南', and '列印'. Below these are links for '主頁' and '聯絡我們'. A navigation bar contains four tabs: '認可客戶', '運輸公司', '公眾查詢', and '下載區'. The main content area is titled '解鎖用戶帳號' and contains three input fields: '公司:' with the value 'TOP', '用戶名稱:' with the value 'USER01', and '登記電郵地址:' which is empty. Below the fields are two buttons: '送出' and '重設'. At the bottom of the page, there is a footer with the text '版權所有不得翻印 © 2010 香港內河碼頭', a link for '[常見問題]', a link for '[網站使用及進入協議]', and the version number '版本 : 1.1.02.0'.