

Vessel Operations Enquiry

1. Purpose

This function allows viewing vessel schedule, status, job summary and corresponding container records.

2. How to Invoke

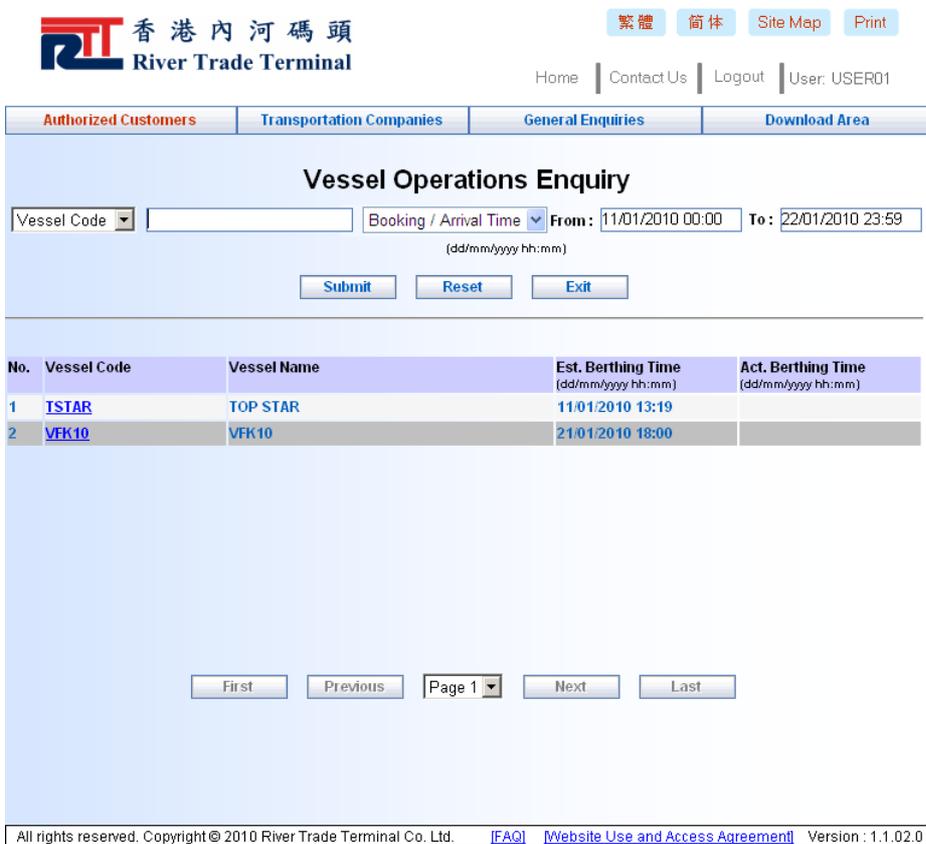
- Logon to the system by clicking the “Logon” button next to the label “Authorized Customers” in the main page of Customer E-Services.
- Click the item “Authorized Customers” in the menu bar.
- Click the item “Vessel Operations Enquiry” in the pull-down menu of “Authorized Customers”.

Authorized Customers
Enquiries
<ul style="list-style-type: none">● Container Details● Vessel Operations Enquiry● Liner Enquiry
Reports
<ul style="list-style-type: none">● Container Inventory Report● Transaction Report● Vessel Schedules Report● Terminal Departure Report● Reefer Container Status Report
Administration
<ul style="list-style-type: none">● Password Maintenance

3. Usage Guide

Viewing all vessel records

- Leave the “Vessel Code” option blank.
- Select “Booking / Arrival Time” or “Actual Berthing Time” option in drop-down box and enter the date range respectively. The input date must be valid.
- Click “Submit” button to retrieve vessel records.
- Click “Reset” button to reset the entries.





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Vessel Operations Enquiry

Vessel Code Booking / Arrival Time From: 11/01/2010 00:00 To: 22/01/2010 23:59
(dd/mm/yyyy hh:mm)

No.	Vessel Code	Vessel Name	Est. Berthing Time (dd/mm/yyyy hh:mm)	Act. Berthing Time (dd/mm/yyyy hh:mm)
1	ISJAR	TOP STAR	11/01/2010 13:19	
2	VFK10	VFK10	21/01/2010 18:00	

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- Vessel records sorted in ascending order of “Vessel Code” will be retrieved according to the selection criteria. Each page will show a maximum of ten vessel records at any one time.
- Click “First”, “Previous”, “Next” or “Last” button to see the first ten vessel records, the previous ten vessel records, the next ten vessel records or the last ten vessel records respectively.
- By clicking the “Vessel Code” hyperlink will bring up “Vessel Schedule and Status” particulars of corresponding vessel in a newly opened Internet Explorer window.

Viewing schedule and status of a particular vessel

- Select “Vessel Code”, “RTT Voyage” or “Vessel Name” option in drop-down box and enter the vessel code, the RTT voyage code or the vessel name respectively.
- Select “Booking / Arrival Time” or “Actual Berthing Time” option in drop-down box and enter the date range respectively.
- Click “Submit” button to retrieve “Vessel Schedule and Status” particulars.
- Click “Reset” button to reset the entries.




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Vessel Operations Enquiry

Vessel Code:
 Booking / Arrival Time: From: To:
(dd/mm/yyyy hh:mm)

TOP STAR / TSTAR / Total Moves (Discharge>Loading) : 0/1 [Job Summary](#)

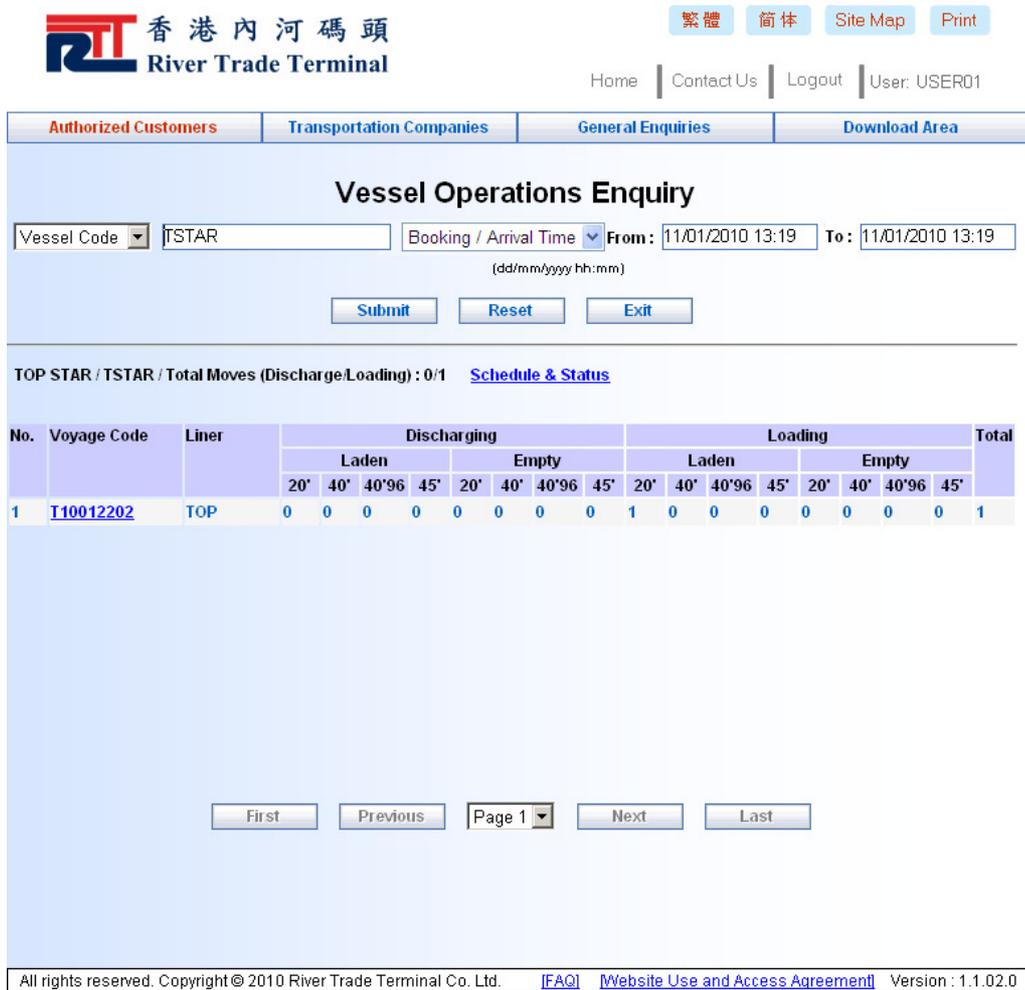
No.	Voyage Code	Liner	Est. Berthing Time <small>(dd/mm/yyyy hh:mm)</small>	Act. Berthing Time <small>(dd/mm/yyyy hh:mm)</small>	Operation Status	Berth ID	Departure Time <small>(dd/mm/yyyy hh:mm)</small>	B/B
1	T10012202	TOP	11/01/2010 13:19		No show			N

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- Voyage records sorted in ascending order of “Voyage Code” will be retrieved according to the selection criteria. Each page will show a maximum of ten voyage records at any one time.
- Click “First”, “Previous”, “Next” or “Last” button to see the first ten vessel records, the previous ten vessel records, the next ten vessel records or the last ten vessel records respectively.
- Refer to Section 3.3 and 3.4 for the interaction on hyperlink “Job Summary” and “Voyage Code” respectively.

Viewing vessel job summary

- By clicking the “Job Summary” hyperlink will show “Vessel Job Summary” particulars.



The screenshot shows the 'Vessel Operations Enquiry' page. At the top, there is a navigation bar with links for 'Home', 'Contact Us', 'Logout', and 'User: USER01'. Below this is a menu with 'Authorized Customers', 'Transportation Companies', 'General Enquiries', and 'Download Area'. The main heading is 'Vessel Operations Enquiry'. There is a search form with 'Vessel Code' (TSTAR), 'Booking / Arrival Time' (From: 11/01/2010 13:19, To: 11/01/2010 13:19), and buttons for 'Submit', 'Reset', and 'Exit'. Below the search form, it shows 'TOP STAR / TSTAR / Total Moves (Discharge>Loading) : 0/1' and a link for 'Schedule & Status'. A table displays the results for voyage T10012202 on liner TOP, showing 0 moves for discharging and 1 move for loading. The table has columns for 'No.', 'Voyage Code', 'Liner', 'Discharging' (Laden and Empty in 20', 40', 40'96', 45' increments), 'Loading' (Laden and Empty in 20', 40', 40'96', 45' increments), and 'Total'. At the bottom, there are navigation buttons: 'First', 'Previous', 'Page 1', 'Next', and 'Last'. A footer contains copyright information and version details.

No.	Voyage Code	Liner	Discharging								Loading								Total
			Laden				Empty				Laden				Empty				
			20'	40'	40'96'	45'	20'	40'	40'96'	45'	20'	40'	40'96'	45'	20'	40'	40'96'	45'	
1	T10012202	TOP	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1

- Voyage job summary records sorted in ascending order of “Voyage Code” will be retrieved according to the selection criteria. Each page will show a maximum of ten voyage job summary records at any one time.
- Click “First”, “Previous”, “Next” or “Last” button to see the first ten voyage records, the previous ten voyage records, the next ten voyage records or the last ten voyage records respectively.
- Refer to Section 3.2 and 3.4 for the interaction on hyperlink “Schedule and Status” and “Voyage Code” respectively.

Viewing voyage container records

- By clicking the “Voyage Code” hyperlink will show “Voyage Container” particulars.





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Vessel Operations Enquiry

Vessel Code:
 Booking / Arrival Time: From: To:
(dd/mm/yyyy hh:mm)

TOP STAR / TSTAR / Total Moves (Discharge/Loading) : 0/1
 [Schedule & Status](#)
[Job Summary](#)

Voyage : T10012202

No.	Container No.	Liner	SzTyHg	Empty/ Laden	Status	Date In (dd/mm/yyyy hh:mm)	Date Out (dd/mm/yyyy hh:mm)	In Type	Out Type
1	TOPU1001223	TOP	20GP86	Laden	Already Out	11/01/2010 12:34	13/01/2010 13:47		TOP STAR (T10012202)

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- Container records sorted in ascending order of “Container No.” will be retrieved according to the selection criteria. Each page will show a maximum of ten container records at any one time.
- Click “First”, “Previous”, “Next” or “Last” button to see the first ten container records, the previous ten container records, the next ten container records or the last ten container records respectively.
- Refer to Section 3.2 and 3.3 for the interaction on hyperlink “Schedule & Status” and “Job Summary” respectively.

- By clicking the “Container No.” hyperlink will bring up “Container Details” particulars of corresponding container in a newly opened Internet Explorer window.



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Container Details

[Main Info](#)

[History](#)

Container No.: [Submit](#) [Reset](#) [Exit](#)

ISO Code:	2200	SzTyHg:	20GP86	Empty / Laden:	Laden
Condition:	AV	Customer:	TOP	Liner:	TOP
Service:	STSR	G/W (kg):		Reefer Set Temp:	
DG IMCO:		B/L No.:		S/O No.:	
C&E Container Hold:	N	C&E Vessel Hold:	N	Dutiable:	N
Release No.:		C&E No.:		Seal No.:	
Oversize (L/W/H)(cm):	--/--/--				
HOT BOX:	N				
In Date (dd/mm/yyyy hh:mm):	11/01/2010 12:34				
In Voyage:					
Out Voyage:	T10012202				
Location:	Already Out				
Appt. Date/Time:					
(dd/mm/yyyy hh:mm)					

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